## **Our Donations Journey**

### Christine Feaster Vice President, Global Commercial Operations



**Donations are critical to USP's mission.** *WHY? Because EVERYONE deserves quality medicines* 



Your contributions of draft monographs, supporting data or bulk materials to create or revise standards helps us provide a foundation of quality in health and healthcare.



## **Benefits to You**



- Become part of a larger community of health and science experts addressing changing industry and public health needs
- Reduce the flow of adulterated or substandard articles, ingredients and products
- Maintain regulatory compliance
- Your analytical methods and specifications can set the quality benchmark for products
- Support your organization's CSR goals
- Complimentary USP products and services
- Access to exclusive donor events with executive management



## Ways You Can Contribute



- Provide new monographs to create new drug standards
- Propose a monograph revision
- Donate bulk materials that can become reference standards for corresponding monographs
- Current new monograph donation needs
  - ADD LINK
- Contact us
  - <u>donations@usp.org</u> or your SCD account manager



## LISTEN | UNDERSTAND | ADJUST



The donations program is not new to USP or to stakeholders, but we have been on an evolutionary journey too!

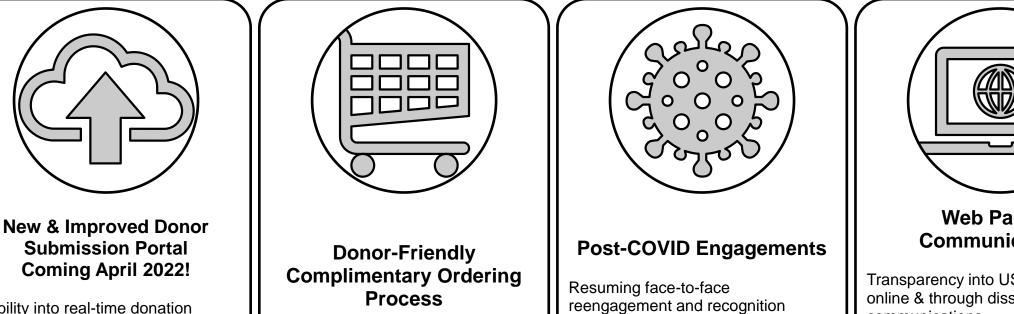


## The Core of Our Donor Journey: Stakeholder Feedback





#### **Based on Donor Feedback**, **Implementing Key Improvements to Enhance Donor Experience**



Visibility into real-time donation statuses

Greater visibility into required documents to shorten receipt of complete submission and quicker release to Science

Coming FY23

Through improvements to USP Store, enabling self-service ordering process for donor recognition

Global donor events (FY23)

Resuming P/NP donor event (FY23)

Donor on-site visits (FY23)



#### Web Pages | **Communications**

Transparency into USP Priorities online & through disseminated communications

Submission Guidelines

Improved visibility into the USP **Donations Process** 





#### Our donation program is continuously improving to ensure organizational and external stakeholders needs are being met

More enhancements coming soon!

**Questions? E-mail Donations@usp.org** 

# **Thank You**



#### The standard of trust